

Sage Updates

SAPC | Substance Abuse
Prevention and Control



End of Fiscal Year Transition Plan

New SAPC Release of Information Forms

Agenda

SAPC Patient Access System

SAPC-LNC Supervisor User Role

Upcoming Clinical Trainings



End of Fiscal Year Transition Plan



FY Crossover – Transition Plan



**NO CLAIMS
BLACKOUT**



**NO
AUTHORIZATION
BLACKOUT**

- **No Authorization Blackout**

- Providers should continue to submit authorizations for FY25-26 and FY26-27.
- FY 26-27 contracts have been configured in Sage for split auths.

- **No Claiming Blackout**

- Providers should also start claiming for FY26-27 services as soon after the start of the FY as they can.
- Primary Sage users will be able to submit claims for FY26-27 services immediately after the FY cut-over.

- **Secondary Sage Users**

- You will have new authorization #'s for the new FY.
- Ensure all split auth numbers for the new FY are correctly entered in your EHR systems.

Other Important Info

SAPC- Information Notice 26-04

Provider Agency User Account Administration

- SAPC introduced a new centralized workflow for user account management for all SAPC applications (Sage, BAS, PIAS, SBAT, DUI, NACA etc.)
- Rebranding of the Sage Access Management (SAMs)/Sageforms email to:

SAPC Application Management Section (SAMs)

SAPC_App_Access@ph.lacounty.gov



New SAPC Release of Information Forms



Updated SAPC Release of Information (ROI) Forms



- SAPC updated the ROI forms for the SAPC SUD provider network to align with updates to 42 CFR Part 2 and support compliant sharing of SUD information.
 - SAPC Payment and Operations ROI
 - SAPC Treatment and Care Coordination ROI
 - SAPC Legal Proceedings ROI

Updated SAPC Release of Information (ROI) Forms

SAPC Payment and Operations ROI

★ **Required** for all clients to authorize the sharing of their SUD information for billing and healthcare operations purposes to SAPC and third-party payors, including DHCS and managed care plans.

Required for providers to submit claims to SAPC for services rendered.

This form transparently clarifies the relationship between provider agencies, SAPC and DHCS.

Updated SAPC Release of Information (ROI) Forms



SAPC Treatment and Care Coordination ROI

Authorizes the sharing of SUD information for care coordination purposes at the client's discretion.

Providers are required to use this ROI form to authorize the sharing of SUD information within the SAPC provider network, with external entities, or when a client initiates a client-directed request for records.

Updated SAPC Release of Information (ROI) Forms

SAPC Legal Proceedings ROI



Authorizes the release of SUD information for civil, criminal, legislative, administrative, or other legal proceedings.

Providers are required to use this ROI form for requests for SUD information related to legal proceedings.

Should use separate SAPC Legal Proceedings ROI forms for separate legal purposes.

Updated SAPC Release of Information (ROI) Forms

SAPC is requesting providers review the updated ROI forms and provide feedback to SAPC-HIM@ph.lacounty.gov by **2pm** on **5/14/2026**.

SAPC has already received feedback from several providers and working to incorporate into the final versions of the ROI forms.

Live Webinar and SAPC-LNC Modules

SAPC will hold two distinct webinars and create a SAPC-LNC training module related to the ROIs.

- Training 1 for agency leadership, management and operations:
SAVE THE DATE: Thursday May 28, 2026 from 2:00-3:45pm
- Training 2 for general staff and service providers: TBD

Registration info will be sent to the network as soon as available.



SAPC PATIENT ACCESS SYSTEM (PAX)



COUNTY OF LOS ANGELES
Public Health

Patient Access System Patient Portal

The new Patient Access System will be available June 1, 2026.

Provides clients the ability to access treatment information in Sage, i.e., treatment dates, diagnosis, medications.

Training will be available on SAPC-LNC 5/13/2026.

Provides a demonstration on the Patient Access System

Explains displayed information

Highlights how to protect personal health information

Acknowledgment of PAX in Sage

- The new Patient Acknowledgement form (formally the Patient Handbook Acknowledgement form) is now available in TRAIN.
 - Both the Patient Access System and the new form will be available on June 1, 2026.
- ***All current clients need to be informed of the Patient Access System by July 1, 2026.*****
- This needs to be documented on the new Patient Acknowledgement form. If a previous signed form exists, providers will need to add a new form for the client to sign the PAX acknowledgement portion.

✓ Patient Access System Patient Portal

Patient Access System

I was Informed about the Patient Access System Patient Portal *

My treatment provider talked with me about the benefits of using the Patient Access System patient portal.

I was provided information on how to access the Patient Access System patient portal.

Patient Access System Patient Portal

- Pick up your posters and postcards today!!!
 - All providers will receive one (1) Patient Access System poster (English) and 100 postcards
 - Select providers will get one (1) Spanish Patient Access System poster
- PDF versions available on the SAPC website. See [Manuals, Bulletins, and Forms](#) → Beneficiary tab
 - Available NOW
 - Poster (English and Spanish)
 - Postcard
 - Coming Soon
 - Patient Access System flyer (8"x11")
- See Jorge Ortega before you leave for your poster and postcards



SAPC-LEARNING AND NETWORK CONNECTION (SAPC-LNC)



NEW: SAPC-LNC Supervisor User Role Introduction



- SAPC-LNC Supervisor User Role will allow SAPC Provider Agencies' management staff to:
 - Assign training to their staff
 - Send training notifications and reminders
 - Track training completion
 - Manage membership
- SAPC Provider Agencies can select as many supervisor users as needed
- This Supervisor User Role will become available to all SAPC Providers on 5/20/2026

How to Request SAPC-LNC Supervisor User Role?



1. SAPC Agency Liaisons select SAPC-LNC Supervisor Users
2. Agency Liaisons submit Agency User Account Administration Form to SAPC App Access@ph.lacounty.gov
3. SAPC-LNC Supervisor Users will be granted access to this user role and orientation materials

Note: For requests received by SAPC by 5/26/2026, those designated supervisor users will be invited to the Supervisor User Role orientation sessions

SAPC-LNC Supervisor User Role Launch Timeline (May 2026)

Supervisor User Role Request Received By SAPC By	Supervisor User Role Will be Granted on	Orientation Sessions (Optional but Highly Recommended)
Monday 5/11/2026	Wednesday 5/20/2026	Session #1-#3
Monday 5/18/2026	Thursday 5/28/2026	Session #2-#3
Tuesday 5/26/2026	Tuesday 6/2/2026	Session #3

Orientation Sessions

- Session #1: Wednesday 5/20/2026, 11:00am-12:00pm
- Session #2: Thursday 5/28/2026, 2:00pm-3:00pm
- Session #3: Tuesday 6/2/2026, 11:00am-12:00pm

Tutorial videos and Getting Started Guide will subsequently be provided in SAPC-LNC

Upcoming Clinical Trainings



Name of Training	Date & Time	
(NEW!) Sage-PCNX: Coverage for Clients Ineligible for Federal Programs (CIFP)	On SAPC-LNC	Training Link
(NEW!) The ASAM Criteria Third Edition for Prescribers: From Assessment to Care Planning	On SAPC-LNC	Training Link
Enriching Substance Use Treatment with Certified Medi-Cal Peer Support Services	Friday 5/15/26 9:00am-12:15pm	Flyer Link
Building Resilience Through Trauma-Informed Substance Use Treatment	Tuesday 5/19/26 1:00pm-4:15pm	Flyer Link
Making the Most of the ASAM CONTINUUM Assessment Tool	Wednesday 5/20/26 9:00am-12:15pm	Flyer Link
Substance Use Recovery Oriented Housing: Assisting Our Neighbors Experiencing Homelessness	Tuesday 5/26/26 9:00am-12:15pm	Flyer Link
[Tentative] SAPC Release of Information (ROI) Updated Forms: Everything You Need to Know	Thursday 5/28/26 2:00pm-3:45pm	<i>Please save the date. Flyer coming soon.</i>
(NEW!) Best Practices in the Assessment and Treatment of Alcohol Use Disorder	Wednesday 6/3/26 8:30am-12:30pm	Flyer Link
Substance Use Treatment Screening Tools & SBAT: What They Can Do for You	Wednesday 6/17/26 9:00am-11:45am	Flyer Link



For a list of more trainings available and the SAPC Training Calendar please visit or scan QR Code:
[LA County Department of Public Health - Substance Abuse Prevention and Control - SAPC Trainings](#)